



# MAINE TAX ALERT

A Publication of Maine Revenue Services (“MRS”) for Tax Professionals

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## Maine Individual Income Tax Identity Verification Request Notice

Maine Revenue Services (“MRS”) has implemented new security measures to help reduce tax fraud related to identity theft and fraudulent refund requests. If MRS detects a potential fraudulent return using a taxpayer’s identity, MRS will mail the taxpayer at issue an Identity Verification Request Notice (“Notice”) to confirm that the taxpayer requested the refund.

The Notice will direct the taxpayer to log in to the Maine Tax Portal (“MTP”), available at [revenue.maine.gov](http://revenue.maine.gov), to verify their identity within 30 days from the Notice date. Any refund request at issue will be suspended until the taxpayer has successfully completed the identity verification process and MRS has completed processing of the tax return. Verified refunds are generally issued approximately 2-4 weeks after the taxpayer response is submitted.

If you do not have internet access, the Notice will advise taxpayers to call (207) 626-8475, option 5, Monday through Friday between the hours of 9:00 a.m. and noon, except holidays.

## Maine Tax Portal, Free Training Available

Register now for a free Maine Tax Portal training session from MRS, where you’ll learn:

- Exciting new features to make filing, paying, and managing state taxes faster and more convenient than ever
- How to create a login
- How to register if you’re paying taxes in Maine for the first time
- How to set up account access between you and your business tax professional

Sign up for our webinar at [www.maine.gov/revenue/mtpwebinarschedule](http://www.maine.gov/revenue/mtpwebinarschedule).

### Free Training Webinars

You only need to attend one seminar for the topic that’s relevant to the taxes you pay. Each session is approximately 90 minutes in duration.

#### Individual Income Tax

Thursday, February 1, 2024	2pm	Thursday, March 14, 2024	10am
Thursday, February 15, 2024	10am	Thursday, March 28, 2024	2pm
Thursday, February 29, 2024	2pm	Thursday, April 11, 2024	10am

## Careers and Internships at MRS

MRS's mission is to fairly and efficiently administer the State's tax laws with integrity and professionalism.

MRS is looking for smart, motivated, and team-oriented people to join our team. Benefits include:

- Qualifying employer for federal student loan forgiveness
- Tuition reimbursement for continuing education (including CPA exam)
- Public service
- Competitive salary
- MainePERS retirement plan and deferred compensation
- Generous insurance and paid leave (including all state holidays)
- Flexible spending accounts and longevity pay
- Gym membership reimbursement

Regularly posted, full-time positions at MRS include the Tax Examiner and Revenue Agent positions. Click the following link for more information about these positions:

<https://apps.web.maine.gov/cgi-bin/bhrssalary/jobs.pl>.

Click the following link for more information about careers and paid internships and to sign up to receive notifications of new MRS job openings: [www.maine.gov/revenue/careers](http://www.maine.gov/revenue/careers).

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### MRS Contact Information:

A complete list of MRS contact information is available at [www.maine.gov/revenue](http://www.maine.gov/revenue).

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This publication is designed to keep taxpayers, tax practitioners and the general public informed of developments, problems, questions and matters of general interest concerning Maine tax law, policy, and procedure. The articles in this newsletter are not designed to address complex issues in detail, and they are not a substitute for Maine tax laws and/or regulations.

**To report issues with the Maine Tax Alert, contact:**

**Maine Revenue Services**

**PO Box 1060**

**Augusta, Maine 04332-1060**